Fire Communications

As Fire Service telecommunicators, you'll be confronted with the possibly of a hazardous materials incident, a structure fire, a wildland blaze, or a multi-casualty incident. You need the latest information on:

Merced (CA) FD Division Chief Donnelly demonstrates a Thermal Imaging Camera	• The Incident Command System • Fire Terminology • Fireground Tactics • Fire Behavior • Hazardous Materials Incidents • Mobile Incident Command Units • "2 In / 2 Out' and Rapid Intervention Teams • Personnel Accountability Systems • GPS and Mapping Systems and an overview of the new National Incident Management System (ICS 700)

Our Instructor will guide you through all this with plenty of exercise time thrown in to get the thought processes rolling. Whether you work in a rural or urban environment, in a large or small department, you'll need to get up-to-speed with this fast-paced, interesting class!

This class is recommended for entry-level fire service telecommunicators who have less than five years of dispatch experience.

Advanced Fire Communications

Designed and paced for those fire service telecommunicators who have a good working knowledge of the Incident Command System with five years or more of experience, *Advanced Fire Communications* will highlight those calls that you don't get 'every day'... Calls like:

Long Beach (CA) Fire Communications
Center Supervisor John Landstrom

- Multi-Casualty Incidents
- Hi-Rise Structure Fires
- Rural Fire Service Emergencies
- Vegetation and Wildland Fires
- Man-made and Natural Disasters (hurricanes, floods, transportation accidents)
- Terrorist / Weapons of Mass Destruction events

Here's a great opportunity to learn new skills, or to reinforce those skills you already know. Either way, you'll come away with a renewed interest in what you do in the Fire Service!

To schedule a class in your area, call our Customer Care Line at (866) 613-1911 for more information.