



First Contact 9-1-1 Training Schedule

April, 2024

April 3	Office Hours	Contact us for a time!	
April 4	Using ZOOM in Dispatcher Training	Virtual (Instructor Led)	Free
April 5	ACE Your Interview!	Virtual (Instructor Led)	\$49
April 10	Office Hours	Contact us for a time!	
April 11	Kids in Crisis	Virtual (Instructor Led)	\$49
April 12	Active Listening Principles	Virtual (Instructor Led)	\$49
April 16	Railroad Emergencies	Virtual (Instructor Led)	\$49
April 17	Office Hours	Contact us for a time!	
April 18-19	Tactical Dispatcher	Virtual (Instructor Led)	\$79

May, 2024

May 1	Office Hours	Contact us for a time!	
May 2-3	Tactical Dispatcher	Virtual (Instructor Led)	\$79
May 7	Writing Quality SOPs	Virtual (Instructor Led)	\$49
May 8	Office Hours	Contact us for a time!	
May 9	Active Listening Principles	Virtual (Instructor Led)	\$49
May 10	ACE Your Interview!	Virtual (Instructor Led)	\$49
May 14	9-1-1 Liability for Trainers	Virtual (Instructor Led)	\$49
May 15	Office Hours	Contact us for a time!	
May 16-17	Tactical Dispatcher	Virtual (Instructor Led)	\$79
May 21	Active Shooter	Virtual (Instructor Led)	\$49
May 22	Office Hours	Contact us for a time!	
May 23	Fire Communications	Virtual (Instructor Led)	\$49

June, 2024

June 5	Office Hours	Contact us for a time!	
June 6-7	Tactical Dispatcher	Virtual (Instructor Led)	\$79
June 11	Writing Quality SOPs	Virtual (Instructor Led)	\$49
June 12	Office Hours	Contact us for a time!	
June 13	Active Listening Principles	Virtual (Instructor Led)	\$49
June 14	ACE Your Interview!	Virtual (Instructor Led)	\$49
June 18	9-1-1 Liability for Trainers	Virtual (Instructor Led)	\$49
June 19	Office Hours	Contact us for a time!	
June 20-21	Tactical Dispatcher	Virtual (Instructor Led)	\$79
June 25	Active Shooter	Virtual (Instructor Led)	\$49
June 26	Office Hours	Contact us for a time!	