



## **First Contact 9-1-1 Training Schedule**

### **August, 2024**

<b>August 7</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>August 8-9</b>	<b>Tactical Dispatcher</b>	<b>Virtual (Instructor Led)</b>	<b>\$79</b>
<b>August 13</b>	<b>Writing Quality SOPs</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>August 14</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>August 16</b>	<b>Active Listening Principles</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>August 19</b>	<b>ACE Your Interview!</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>August 20</b>	<b>9-1-1 Liability for Trainers</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>August 21</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>August 22 – 23</b>	<b>Tactical Dispatcher</b>	<b>Virtual (Instructor Led)</b>	<b>\$79</b>
<b>August 27</b>	<b>Active Shooter</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>August 28</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	

<b>August 29</b>	<b>Fire Communications</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
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**September, 2024**

<b>September 4</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>September 5-6</b>	<b>Tactical Dispatcher</b>	<b>Virtual (Instructor Led)</b>	<b>\$79</b>
<b>September 10</b>	<b>Writing Quality SOPs</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>September 11</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>September 12</b>	<b>Active Listening Principles</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>September 13</b>	<b>ACE Your Interview!</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>September 17</b>	<b>9-1-1 Liability for Trainers</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>September 18</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>September 19 - 20</b>	<b>Tactical Dispatcher</b>	<b>Virtual (Instructor Led)</b>	<b>\$79</b>
<b>September 24</b>	<b>Active Shooter</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>

## October, 2024

<b>October 2</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>October 3 - 4</b>	<b>Tactical Dispatcher</b>	<b>Virtual (Instructor Led)</b>	<b>\$79</b>
<b>October 8</b>	<b>Writing Quality SOPs</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>October 9</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>October 10</b>	<b>Active Listening Principles</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>October 14-15</b>	<b>Tactical Dispatcher (Two-Day Class)</b>	<b>Los Alamos, New Mexico NM DPS Accreditation # NM 240438</b>	<b>\$279</b>
<b>October 22</b>	<b>Active Shooter</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>October 23</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>October 29</b>	<b>Fire Communications</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>

## November, 2024

<b>November 6</b>	<b>Suicidal and Despondent Callers</b>	<b>Oakland Community College 9-1-1 Academy Auburn Hills, Michigan</b>	
<b>November 7</b>	<b>9-1-1 Ethics and Liability</b>	<b>Oakland Community College 9-1-1 Academy Auburn Hills, Michigan</b>	
<b>November 8</b>	<b>Active Shooter</b>	<b>Oakland Community College 9-1-1 Academy Auburn Hills, Michigan</b>	
<b>November 13</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	
<b>November 14</b>	<b>Active Listening Principles</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>November 15</b>	<b>ACE Your Interview!</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>November 19</b>	<b>9-1-1 Liability for Trainers</b>	<b>Virtual (Instructor Led)</b>	<b>\$49</b>
<b>November 20</b>	<b>Office Hours</b>	<b>Contact us for a time!</b>	

## **December, 2024**

<b><i>December 4</i></b>	<b><i>Office Hours</i></b>	<b><i>Contact us for a time!</i></b>	
<b><i>December 5-6</i></b>	<b><i>Tactical Dispatcher</i></b>	<b><i>Virtual (Instructor Led)</i></b>	<b><i>\$79</i></b>
<b><i>December 10</i></b>	<b><i>Writing Quality SOPs</i></b>	<b><i>Virtual (Instructor Led)</i></b>	<b><i>\$49</i></b>
<b><i>December 11</i></b>	<b><i>Office Hours</i></b>	<b><i>Contact us for a time!</i></b>	
<b><i>December 12</i></b>	<b><i>Active Listening Principles</i></b>	<b><i>Virtual (Instructor Led)</i></b>	<b><i>\$49</i></b>
<b><i>December 13</i></b>	<b><i>ACE Your Interview!</i></b>	<b><i>Virtual (Instructor Led)</i></b>	<b><i>\$49</i></b>
<b><i>December 17</i></b>	<b><i>9-1-1 Liability for Trainers</i></b>	<b><i>Virtual (Instructor Led)</i></b>	<b><i>\$49</i></b>