



## ***Tactical Dispatcher***

### **OVERVIEW**

Tactical events are occurring more and more in our community. Dispatchers need to get a 'big picture' idea of the Incident Scene, and what they can do to improve the situation. Some Tactical Dispatchers may work within the Center, while others may become part of a Tactical Dispatch Team, working with the Incident Commander at the scene.

Let us take you into the world of the Incident Commander, and how the event will play out. Let us show you what you need to know, what you need to ask, and what our resources in the field need from you....before the incident happens...

### **CLASS AGENDA**

We'll show you:

- Tactical Calltaking....what you need to know
- Using an Incident Commander's Tactical Checklist to get the resources they need
- What documentation and forms you'll need
- Setting up Inner and Outer Perimeters, and securing the scene of the Incident
- What critical initial information the Incident Commander wants from you, and what you'll need from them
- Managing Mutual Aid resources and requesting assistance
- **...And, MORE!**

**We'll give you resources to use, checklists to keep you on track and places to go to find the information you need.**

**We'll see you virtually in 'The Briefing Room'!**

***FIRST CONTACT 9-1-1, LLC***

***[www.firstcontact911.com](http://www.firstcontact911.com)***