



Liability Issues for Trainers

OVERVIEW

9-1-1 Trainers are responsible for the proper training of trainees and other members of their Department. In today's litigious society, many trainers have questions regarding their potential liability if one of their students is taken to court. Maintaining a high standard of training not only provides better students, but also helps the trainer form a liability standard when they conduct their training. Is it written, some is verbal, and some involves knowing exactly where the 'standard' may be. We'll help you find that 'standard' that will help protect you, your students, and your agency.

CLASS AGENDA

We'll show you:

- What constitutes Liability, and how it affects a trainer
- Where do we find an Agency 'standard'?
- What's the difference between policy and procedure?
- What are the differences between a policy and a guideline?
- How do we use 'can' 'should' and 'may', rather than 'will' 'shall' or 'must'?
- How do we keep our Training Manuals current?
- How do we protect training confidentiality?
- How does our newest technology affect our training documentation?
- ...And, **MORE!**

We'll give you resources to use, checklists to keep you on track and places to go to find the information you need.

We'll see you virtually in 'The Briefing Room'!

FIRST CONTACT 9-1-1, LLC

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