



2010 Training and Conference Schedule

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(To print a PDF copy of our current schedule , click [here](#))

<u>Date</u>	<u>Class</u>	<u>Location</u>	<u>Tuition</u>	<u>How to Register</u>
April 11-17		National Telecommunicator Week		
April 25-29	2010 APCO East Coast Regional Conference	Concord, North Carolina		Conference Information
April 27	9-1-1 Ethics and Liability	Oakland Police Academy Auburn Hills, Michigan	\$190	Contact: Deborah Actenburg, ENP (248) 232.4220 dlachten@oaklandcc.edu
April 28	9-1-1 Stress Management	Oakland Police Academy Auburn Hills, Michigan	\$190	Contact: Deborah Actenburg, ENP (248) 232.4220 dlachten@oaklandcc.edu
April 28-30	2010 NAED Navigator Conference	Orlando, Florida		Conference Information
May 17	Basic Fire Communications	Arroyo Grande, California	\$125	Register
May 18	Advanced Fire Communications	Arroyo Grande, California	\$125	Register
May 21	The Dispatcher's Role in Active Shooter Incidents	West Virginia Public Safety Expo Charleston, West Virginia		Conference Information
May 24	Customer Service in the 9-1-1 Center	Kearneysville, West Virginia	\$125	Register

<p>May 25</p>	 <p><u>Refresher Building Blocks</u> - Multitasking Skills - Railroad Incidents - Domestic Violence - Bomb Threats</p>	<p>Kearneysville, West Virginia</p>	<p>\$125</p>	<p>Register</p>
<p>May 26</p>	 <p><u>Refresher Building Blocks</u> - Incident Dispatcher Overview - Aircraft Incidents - School Violence - Suicidal Subjects</p>	<p>Kearneysville, West Virginia</p>	<p>\$125</p>	<p>Register</p>
<p>June 5-10</p>	<p>2010 NENA National Conference</p>	<p>Indianapolis, Indiana</p>		<p><u>Conference Information</u></p>
<p>July 8-9</p>	<p>Incident Dispatcher (2-Day Class)</p>	<p>Baker City, Oregon</p>	<p>\$220</p>	<p>Register</p>
<p>August 1-5</p>	<p>2010 APCO National Conference</p>	<p>Houston, Texas</p>		<p><u>Conference Information</u></p>

...Don't see your class listed? We have others under private contract, classes that may be already filled, or it may not have been placed on our schedule as yet. Feel free to call our FC911 Customer Care Line at (866) 613.1911 if you have

any questions...Thanks for asking!

First Contact 9-1-1, LLC
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