



FIRST CONTACT 9-1-1, LLC
and
COLUMBIA COUNTY 9-1-1 CENTER
PRESENT:

**The Dispatcher's Role
in Active Shooter Events**
Lake City, Florida
(Two dates available)

June 26th, 2018 (0830-1630)

OR:

June 28th, 2018 (0830-1630)

Columbia County 9-1-1 - EOC

263 NW Lake Avenue

Lake City, Florida 32055

REGISTRATION AND ADDITIONAL
INFORMATION IS AVAILABLE AT
WWW.FIRSTCONTACT911.COM

OR BY CALLING CUSTOMER
CARE AT (866) 613-8911

Agency Point of Contact: Scott Rooney (386) 719.1448

\$129 per student (a \$169 value)

- Review of recent Active Shooter Events
 - Interoperability and Mutual Aid
 - SWAT Strategy and Tactics
 - 9-1-1 Center Calltaking Guidelines
- Policy and Procedure (an SOP is included)
- Rapid Deployment / Rapid Treatment Protocol

To register, or for more information, visit the First Contact 9-1-1 Home Page at www.firstcontact911.com, or call the FC911 Customer Care Line at (866) 613-1911

First Contact 9-1-1, LLC PO Box 1815 Morgan Hill, CA 95038

(866) 613.1911 www.firstcontact911.com

(This Training Bulletin was sent by FC911 at the request of the Hosting Agency)